ALUMEG SYSTEMS
WARRANTY LETTER

ALUMEG

Integrated Façade Systems

ALUMINUM SYSTEM WARRANTY

ALUMEG For Integrated Facade Products Co., S.A.E, would like to thank you for selecting **ALUMEG** Products, we are confident they will provide you with comfort, aesthetics and value for many years to come. As with any product warranty, there are certain limitations and disclaimers, which must be included so that all parties are assured the product is being installed and used properly.

ALUMEG For Integrated Facade Products Co., S.A.E Window, Door, and curtain wall Products carry a "Limited Warranty" which provides coverage for Glass, Factory applied paint, hardware, and coverage for all other parts and components.

We agree to repair or replace window/door components that fail in materials or workmanship within the specified warranty period. Failures includes the following.

1. Structural failures including excessive deflection, water leakage, or air infiltration.
2. Faulty operation of sash and hardware.
3. Deterioration of metals, metal finishes, and other materials beyond normal weathering.

Warranty Periods:

- **Window & Door Systems:**

  1* year after date of Preliminary Hand Over.

- **Curtain Wall Systems:**

  1* years after date of Preliminary Hand Over.

- **Glazing:**

  5* years after date of Preliminary Hand Over.

∗ Stated warranty is the minimum Warranty period which may vary based on project requirements.

- **Metal Finishes:**
  a. 10 years after date of Preliminary Hand Over. Using standard durable powder coating.
  b. 20 years after date of Preliminary Hand Over. Using super durable powder coating.
  c. 25 years after date of Preliminary Hand Over. Using Hyper durable powder coating.

- **Mechanical Parts Warranty**

  Window and door hardware components are usually manufactured by others and purchased by ALUMEG for use in our products. ALUMEG back to back warrants hardware components against premature component failure that substantially impairs the operation or performance of these products. All mechanical parts are warranted to be free from manufactured defects in material and workmanship. Replacements for any defective mechanical parts - under normal condition - will be supplied at no charge.
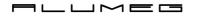 - 5 year Warranty for German, Italian, & Spanish hardware.
  - 3 year Warranty for Portuguese, Greece, & Turkish hardware.
  - 1 year Warranty for Chinese hardware.

Warranty conditions:

1. Aluminum units not removed from wall by client.
2. Regular cleaning must be performed.
3. Coating warranty will be void if units had deep scratches.
4. Glass breakage by client not included.

General Limitations and Exclusions

a) Damage from Acts of God (hurricanes, tornadoes, flood, etc.), Acts of War, riots, vandalism, fire, and stress resulting from localized heat or modifications is not covered by this warranty.

b) Colour variance may occur between replacement parts and weathered original material.

c) There is no coverage for any associated costs, such as but not limited to installation, disposal, or refinishing.

d) Stresses to product caused by building defects, building movement and or settling of building.

e) Catastrophic weather or acts of God, including fire, wind or wind-blown objects.

f) Normal weathering, wear and tear.

g) Remedies requested for glass breakage, including stress cracks.

h) Caulking maintenance is the responsibility of the homeowner. It is not considered part of the product and is not covered under the warranty.

ALUMEG For Integrated Facade Systems Co., S.A.E is effective on hand over date: 00-00-2021

Head Quarter Office:

Egypt, New Cairo, Fifth Settlement, 90th southern Road, Cairo Festival City, The Podium, Building No; 5 , Fifth Floor, Office No; P6-511

New Cairo Office:

Egypt, New Cairo, Fifth Settlement, 192 Asaad Adly street from 90th southern Road, Al Nargis 1 District, P.O. Box 11835

Cairo Store:

130, Salah El Din Street, Moqattam, Cairo, EGYPT

Mobile: 202 01111 825 200
Web Site: www.ALUMEG.com
Attention: Customer Service Department